HQI | INDEPENDENT ASSURANCE REVIEW

CORRIDOR CARE AND PATIENT FLOW

See the whole pathway. Strengthen assurance. Support safer flow.

Is your organisation confident that its governance, operational processes and clinical pathways are reducing reliance on corridor care?



A practical, independent review

Our Corridor Care and Patient Flow Assurance Review examines the wider pathway and organisational factors that affect safe, timely movement through urgent and emergency care—rather than considering corridor care as an isolated Emergency Department issue.

REVIEW AREAS:

- Corridor care identification, recording and reporting
- Emergency Department assessment, streaming and patient pathways
- Alternatives to admission, including Same Day Emergency Care, frailty services, virtual wards and Urgent Community Response
- Acute receiving areas, inpatient flow, length of stay and discharge
- Ambulance handover, Fit to Sit and escalation arrangements
- Governance, risk, safety oversight and operational leadership

How we work

We triangulate documentary evidence, quantitative information, staff insight, observations and sample testing to provide a balanced and credible assurance position.

What you receive

- **Clear assurance:** an evidence-based view of governance, risks and controls.
- **Focused findings**: effective practice, gaps and priorities for improvement.
- **Practical recommendations**: actions prioritised according to risk and impact.
- **National alignment:** alignment with relevant GIRFT standards and NHS England principles.

Strengthen patient safety, privacy, dignity and experience. Speak to HQI about a standalone review or a tailored review aligned to your existing improvement programme.

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