



Trusted Assurance & Solutions

Proudly serving
clients for

35
years

Independent Assurance & Consultancy for the public sector

Trusted Partner

MIAA is the largest public sector provider of internal audit and anti-fraud services to the NHS in England. For over 35 years, we've helped organisations protect public funds, strengthen governance, and deliver better outcomes.

We support more than 60 organisations — from the NHS to local authorities, police and fire services, central government bodies, and charities — with trusted audit, assurance, and advisory expertise.

Our commitment to customer focus, ensures a personal and tailored approach, adding value where it matters most for our clients.

We bring in-depth understanding of the complex environments that characterise public service organisations.

As a trusted advisor, we work with boards, executive and non-executive leaders, clinicians and frontline staff. Operating in partnership providing external insight and assurance, to address current and future challenges together.

Internal Public Sector Consultancy

Alongside audit and assurance, MIAA Solutions is our NHS-hosted, not-for-profit consultancy. We offer UK-wide support and tackle complex challenges with expertise, innovation, and integrity, providing a cost-effective alternative to commercial consultancies.

Everything we do is grounded in public value — delivering practical, evidence-based solutions that improve services and strengthen resilience.

MIAA Solutions has a wealth of experience in delivering tailored programmes. By taking a personalised approach we can shape our services to the specific needs of each client.

We combine an experienced internal core team with a pool of over 100 associate subject matter experts.

This agile model enables a skill mix that blends expertise and experience, delivering the bespoke outcomes required by each client.

Contact our team for an informal conversation about our support offers.

How we can support you

Assurance

Including specialist teams covering Health Care Quality, Digital, Clinical Coding and Anti-Fraud.

- Internal Audit (largest NHS consortium in the UK)
- Anti-fraud services & investigations
- Insights & benchmarking
- Governance, Assurance & Risk Network (GARNet)
- Audit & Finance Committee Chair Forums

Leadership, Governance & Risk Management

- Well-Led reviews
- Board & committee effectiveness reviews
- Risk management frameworks (strategic & operational)
- Executive coaching & mentoring
- Board development & secretary support

Finance & Corporate Performance

- Value Creation and Financial Sustainability
- Financial Transformation
- Financial Governance & Accounting Standards
- Cost Improvement Plan Delivery
- At Scale Transformation

Business Intelligence

- Data & analytics strategy
- Power BI reporting & visualisation
- Data engineering & automation (RPA, Python)
- Data science & machine learning
- Data ethics & staff training

Healthcare Transformation

- Improving Outcomes and Population Health
- Change Management & Transformation
- Primary Care Development
- Systems and Place Working
- Clinical Pathway and Service Redesign
- Integration and Collaboration
- Quality & Governance Reviews
- CQC Single Assessment Framework
- Acute Sustainability
- Clinical Investigations
- Business Case Development

Programme Management & Delivery

- Full PMO services or tailored project support
- Leadership
- Business case and benefits management
- Programme planning, control & risk management
- Stakeholder management and facilitation
- Access to digital project management tools

Workforce

- Culture diagnostic and discovery
- Reviewing effectiveness of and redesigning operating models
- Specialist recruitment campaigns
- Developing credible workforce efficiency and productivity programmes
- Independent HR investigation services

Contact our team

Contact our team for further information about our services.

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