



MIAA Solutions
Supporting you to deliver
sustainable All Age Continuing
Care for the future

Supporting you to meet your AACC responsibilities

Integrated Care Boards (ICBs) are operating in an increasingly complex environment. Rising demand, growing acuity, capacity pressures and tighter financial controls are placing significant strain on delivery of statutory responsibilities for All Age Continuing Care (AACC).

Maintaining day to day operational grip while planning for long term sustainability requires dedicated expertise, capacity and clinically credible assurance.

Our Added Value

Our programmes deliver measurable clinical, financial and governance impact across multiple ICBs.

Quality & Outcomes

- Consistent focus on quality, safety and appropriateness of support packages
- Improved consistency and transparency in decision making
- Promoted and encouraged strong collaborative working between partner organisations

Financial Impact

- Return on investment ranging from 4:1 to more than 20:1
- 3200 cases reviewed achieving £38 million of recurrent savings
- Up to £215k annual recurrent savings in an individual case
- Reduction in spot purchases through better framework utilisation
- Improved joint funding accuracy and cost sharing integrity

Operational Impact

- 30–60% backlog reduction within agreed programme timelines
- Improved review timeliness against National Framework expectations
- Increased MDT consistency and documentation quality

Risk & Governance Impact

- Strengthened systems and processes
- Reduced appeals and panel escalation
- Improved financial reporting and Board-level visibility

How we support you

Addressing backlogs and review timelines

Our clinically-led operational support offer can address backlogs in assessments and reviews, supported by robust financial validation. This helps ICBs to meet their responsibilities and provides financial grip and control while ensuring patients receive the most appropriate care.

Capacity

As the model ICB blueprint shapes the role of ICBs as strategic commissioners, the strategic and longer-term challenges faced by ICBs to meet their AACC responsibilities needs dedicated capacity and planning.

Our wider team and partners provide short term capacity to your strategic commissioning functions, helping you assess your current position, plan for the future and robustly implement changes.

Our AACC Support Offers

Quality • Grip • Assurance • Sustainability

Addressing operational pressures through targeted support

- Clearance of assessment and review backlogs
- Clinical reviews of high cost or enhanced supervision packages (fully & joint funded)
- Improved review timeliness
- Ensuring care packages remain clinically appropriate and cost effective



01

Future-Ready ICB AACC Operating Model

Support to improve your AACC delivery model:

- Mapping current operating model
- System-wide review with data deep dive, demand / cost driver analysis
- Pathway redesign
- Operating model options development, including governance and assurance
- Implementation of new pathways and processes



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Financial Grip & Control

Financial validation to evidence measurable impact and strengthen financial governance:

- Package cost validation and benchmarking
- Framework compliance and utilisation review
- Joint funding reconciliation
- Identification of recurrent and non-recurrent savings opportunities



02

Strategic Commissioning Capacity & Capability

- Understanding AACC population needs and system provision
- Identifying service gaps and future requirements
- Developing AACC commissioning strategies
- Market shaping and provider development
- Planning for joint commissioning



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Care Optimisation – Occupational Therapy Led Reviews

Therapy led, proportionate reviews that:

- Optimise domiciliary and CHC care packages
- Promote independence and reduce risk
- Deliver significant return on investment
- Support workforce capability building



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Additional Support

Helping you get ahead of emerging challenges:

- Data quality improvement and reporting solutions
- Readiness for Mental Health Act reforms
- AACC maturity assessments
- Bespoke audits
- Workforce analysis and capability development
- Board development



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Why partner with MIAA?

As an NHS hosted consultancy, we work alongside a trusted strategic clinical partner to deliver high quality, evidence based AACC programmes.

Over the past five years we have supported six ICB footprints, delivering clinically robust and financially validated AACC programmes. Our approach is collaborative and developmental—embedding knowledge and capability within your teams to support long term sustainability.

Contact our team for an informal discussion:

Solutions@miaa.nhs.uk

Independent Support and Advice

MIAA Solutions is a NHS-hosted, not-for-profit consultancy. For 36 years, we've helped organisations protect public funds, strengthen governance, and deliver better outcomes.

MIAA support more than 60 organisations – from the NHS to local authorities, police and fire services, central government bodies, and charities.

We bring an in-depth understanding of the complex environments that characterise public service organisations. Everything we do is grounded in public value – delivering practical, evidence-based solutions that improve services and strengthen resilience.

We offer UK-wide support and tackle complex challenges with expertise. Our commitment to customer focus, ensures a personal and tailored approach to adding value where it matters most for our clients.

Operating in partnership with clients, we provide external insight to address current and future challenges together, providing a cost-effective alternative to commercial consultancies.

By taking a personalised approach we can shape our services to the specific needs of each client.

We combine an experienced internal core team with a pool of over 100 associate subject matter experts.

This agile model enables a skill mix that blends expertise and experience, delivering the bespoke outcomes required by each client. We deliver a fully integrated support system tailored to meet your unique needs.

Contact our team for an informal conversation about our support offers;

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