

Strengthen Your Organisation with Expert Well-Led Development Support

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Is Your Organisation Truly Well-Led?

Discover the Power of Independent Insight with MIAA's Well-Led Reviews

Strengthen Leadership | Improve Governance | Drive Culture

Effective leadership is the backbone of every high-performing healthcare organisation. MIAA's Well-Led Review service provides a confidential, independent, and evidence-based assessment to support Trust boards, executive teams, and system partners in meeting their regulatory and cultural responsibilities.

Why Choose MIAA for Your Well-Led Review?

- **Independent and Experienced**
Our expert reviewers have deep NHS knowledge and work collaboratively to bring credible, external perspective.
- **CQC-Aligned**
Framework Reviews are structured around the Care Quality Commission (CQC) well-led domain —ensuring readiness for inspections and improvement journeys.
- **Tailored to Your Organisation**
We adapt our approach to fit your local context, challenges, and strategic goals.
- **Focus on Learning and Improvement**
Our constructive feedback supports board development, culture change, and effective decision-making.

What's Included?

- Board and Leadership Interviews
- Focus groups with staff and stakeholders
- Document review and Governance Insight
- Culture, strategy, and risk deep dive
- Clear, actionable recommendations

The Outcome?

- A clear assessment of the robustness and effectiveness of your current leadership and governance arrangements including areas for enhancement
- Clarity for the Board on its role and accountability and where it needs to challenge itself on how well it is operating
- Provision of insight and sharing of best practice to support your development journey tailored to your needs

Let MIAA support your journey to outstanding leadership.

Contact

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Our clients say

"We were keen to use the team at MIAA because they have significant knowledge of the well-led framework and experience of undertaking well-led reviews across NHS organisations. They were organised and well prepared and facilitated the session well. The session was interactive and we covered a lot of ground, and we ended with an agreed initial self-assessment."