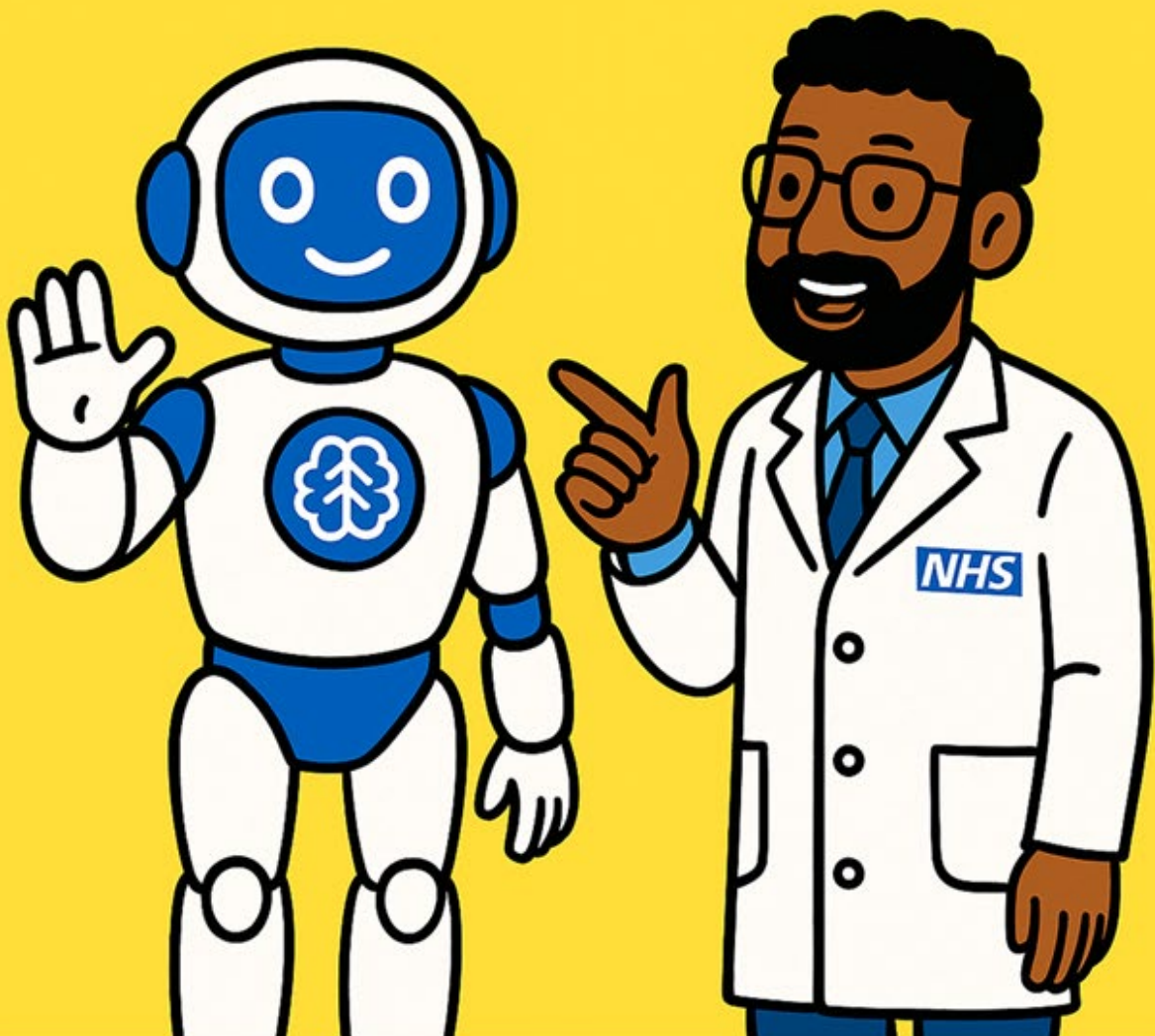


AI GOVERNANCE & ACCOUNTABILITY

Your Practical Guide



What Is AI Governance ?

Explaining AI governance in Plain English

AI governance sets rules to make sure AI is managed safely and used responsibly. This helps prevent harm to people.



Mini examples



Secures data



Uses AI to support decisions

Why AI Governance Matters

Protecting Patient Data



Spotting Unsafe Tools



Avoiding Unfair Decisions



Keeping Humans in Control



Rules First: **What the Law Says**

Respecting Privacy



The GDPR protects stored information from misuse, loss, or unauthorised disclosure

The GDPR protects



Promoting Fairness

The Equality Act prevents discrimination against individuals or groups



Safeguarding Rights

Our Human Rights Act applies, as well as copyright law.



Spotlights: Why AI Governance Matters

Data Protection in Action



Patients know their data is secure and in their control.

Fair AI, Fair Access

Bias checks stop AI from making unfair choices about care.



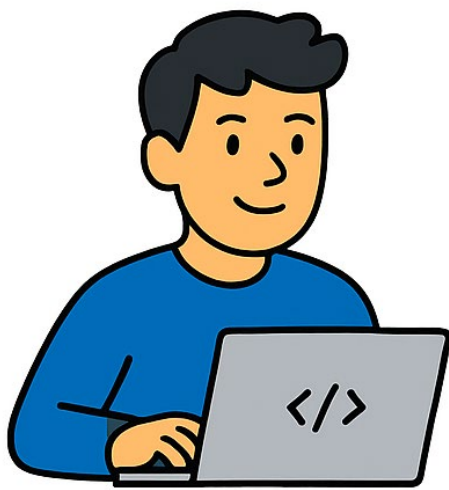
Triage with Oversight

Humans double-check AI advice before action.



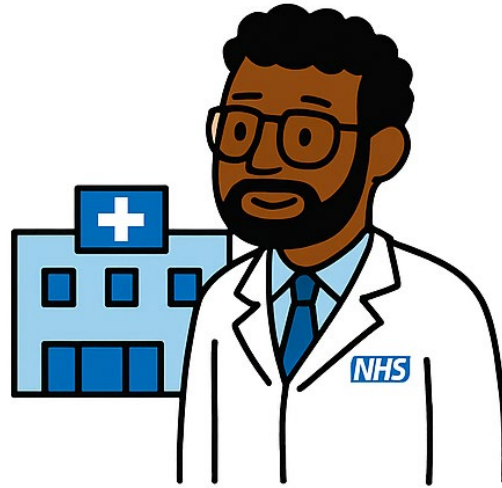
Keeping System Safe

Who's Responsible for What?



Developers

Build and
train the AI



Deployers

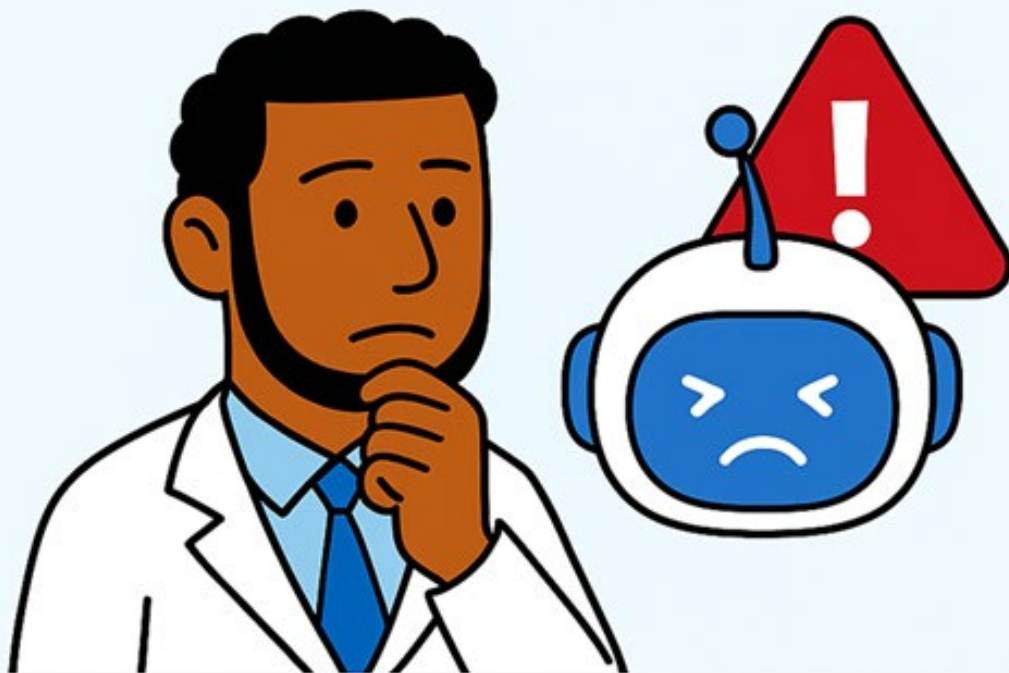
Use AI in practice
(e.g, hospitals)



Overseers

Provide assurance
(e.g. Boards, DPOs)

When AI Goes Wrong



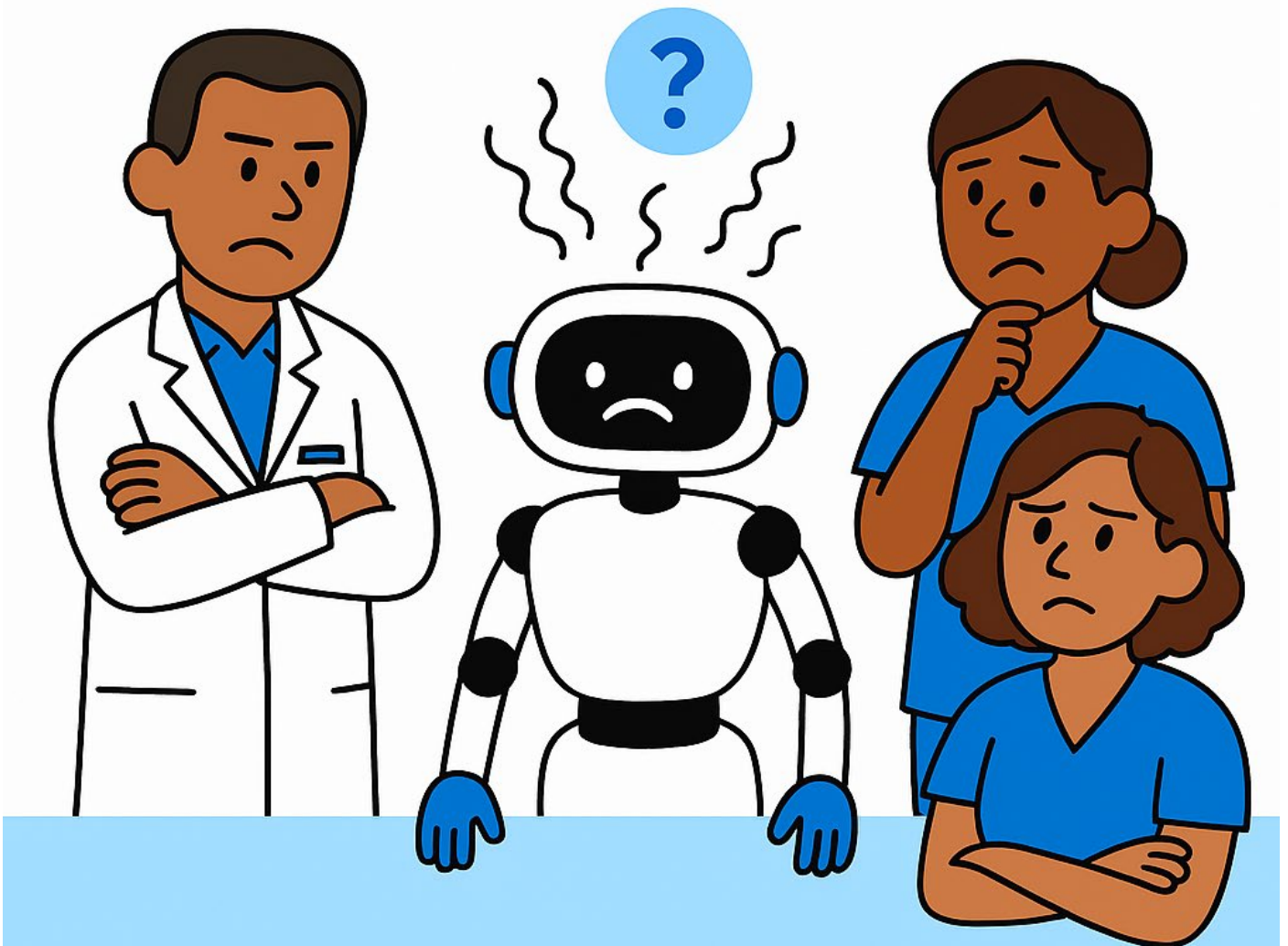
AI isn't perfect. Sometimes it makes errors, or people use it in ways that aren't safe.

That's why we need checks—to stop:

- Bad decisions
- Privacy breaches
- Security threats

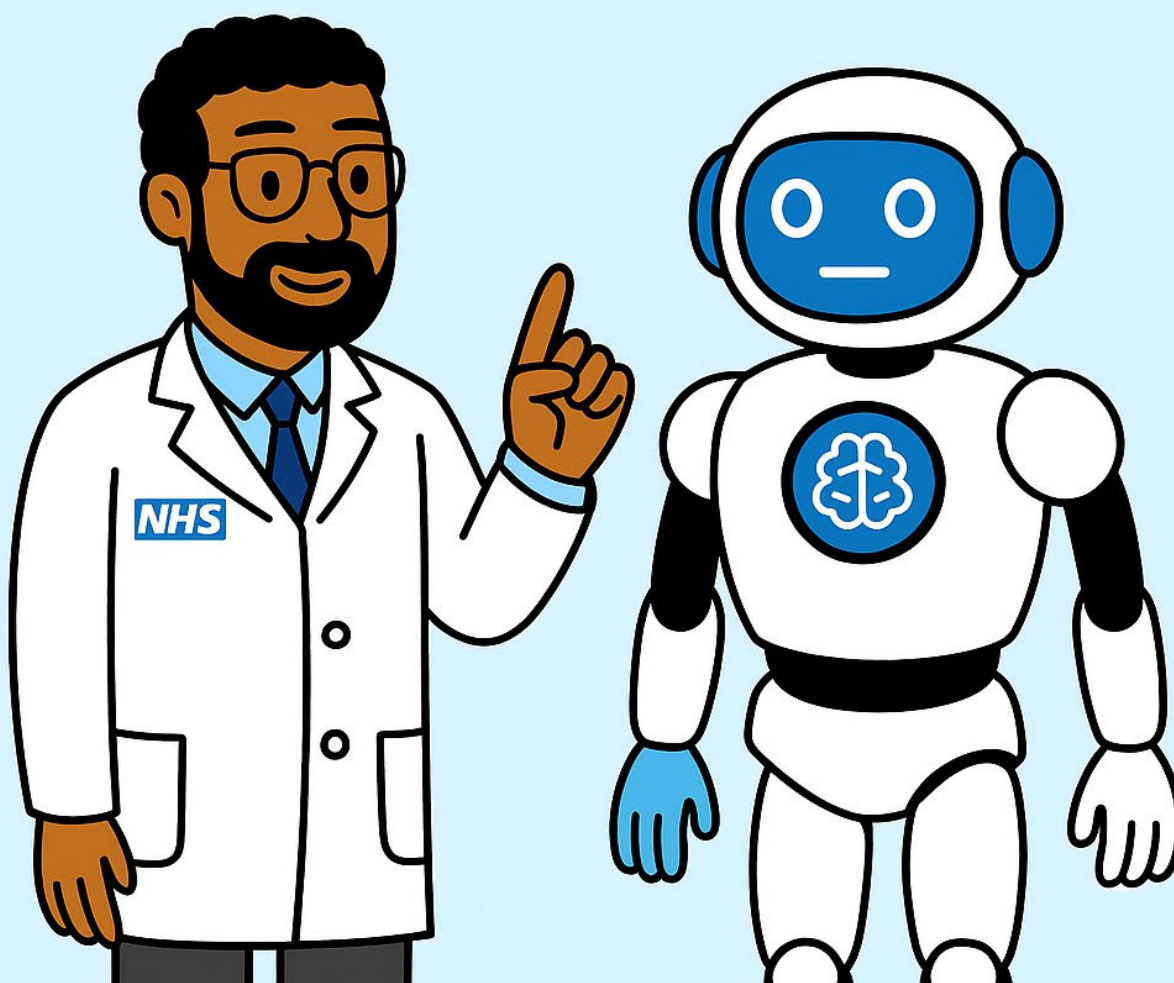
Accountability: Who's Responsible When AI Gets It Wrong?

When AI goes wrong, the responsibility isn't just on the technology. It's about shared accountability among those who develop, implement, and oversee the AI systems.



5 Questions to Ask About AI

What does the AI do?
Who built it and who owns it?
Has it been tested and reviewed?
What risks have been logged?
Who checks if things go wrong?



What Good Governance Looks Like

Keep an AI Register

Track all AI tools in use across your service.

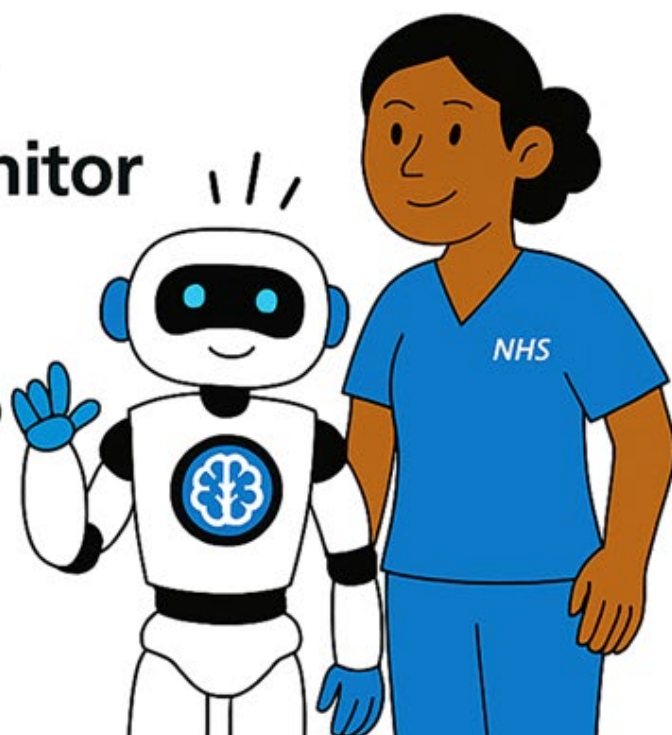


Complete DPIAs and Risk Logs

Check for risks and log how you plan to manage them.

Test and Monitor the AI

Look for unfair results and keep humans in the loop.

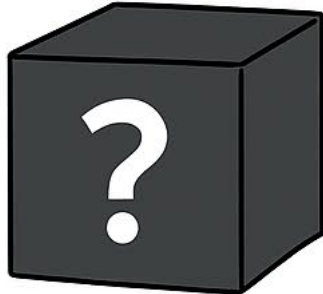


Watch Out For



Using too much or the wrong kind of data

AI that treats some groups unfairly

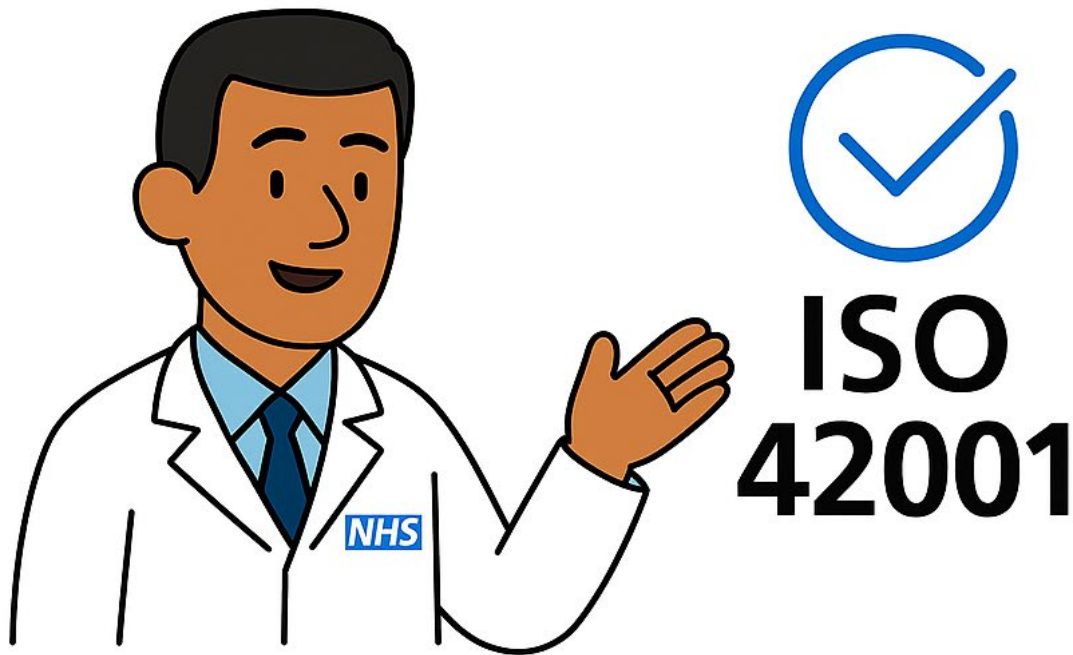


'Black box' decisions with no explanation

Security threats (like prompt injection or data poisoning)



A Good NHS Example



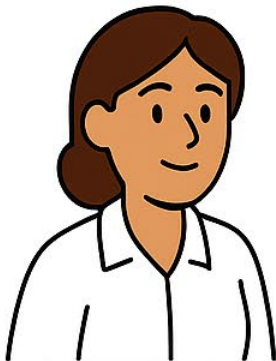
Knows what AI it uses and why
Makes decisions visible and fair
Builds in human review
and accountability
Uses standards like ISO 42001
to support good practice

5 Things To Do Now



**Find out where AI
is used in your area**

**Check for
DPIAs and risk logs**



**Talk to your
governance leads
or DPO**

**Add AI to your
risk register**



**Use the Playbook and
ISO tools to plan next steps**

Need help? MIAA can support your next move.

Email: MIAA.Admin@miaa.nhs.uk **Tel:** +44 (0)151 285 4500

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