

Events 2020/21

North West Quality Improvement Network



'Fantastic Network, to be inspired by others, learn new things, develop skills and approaches in Quality Improvement and visit other Trusts.'

AQUA
Advancing Quality Alliance

MIAA
IMPROVE THE OUTCOME

About the Quality Improvement Network

The Quality Improvement Network (QIN), was established by MIAA in 2015 to support its clients. It is a network of quality improvement leaders and frontline practitioners.

This year, the network have partnered with the Advancing Quality Alliance (AQuA), the North West based Quality Improvement experts, to bring you four interactive QI events in 2020/21.

AQuA was established in 2010 and works with members and customers to support high quality health and care for everyone. Working across topics such as safety, transformation, improvement capability and person centred care, the team blend teaching, analysis, networking and evaluation to achieve impactful, sustainable improvements. The aim of the QIN is to provide direct quality improvement support to members by:

- Facilitating access to experts in quality improvement.
- Sharing expertise and intelligence on quality improvement methods and practice.
- Finding solutions to everyday challenges.
- Working together to shape the development of new products and services to address the challenges.
- Testing new ideas and developments in practice.

Who should attend?

The QIN supports quality improvement leaders and practitioners involved in all aspects of quality improvement across health and social care organisations and systems in the North West. Whether you are engaged in any aspect of improvement relating to safety, patient/client experience, or effectiveness of care or services then this network of like-minded people is for you.

October

7

National Safety
Strategy

December

3

Measurement for
Improvement

February

3

Person
Centred Care

March

3

Developing a QI
system & culture



#MIAAQIN @MIAANHS @AQuA_NHS

National Safety Strategy



Wednesday 7th October 2020

Online via Teams

9.30 - 11.45am

About the event

The NHS Patient Safety Strategy calls for the development of a patient safety culture and a patient safety system.

The combination of these foundations form an engaged safety culture across health and care systems at every level. This event will focus on the three components of the National Patient Safety Strategy – insight, involvement and improvement and hOw you can align them to start to develop an engaged safety culture.

What will you learn at this event?

- How developing insight will help you improve your understanding of safety by drawing intelligence from multiple sources of patient safety information.
- How patient, staff and partner involvement can improve patient safety throughout the whole system by equipping you with the skills and opportunities to fully contribute.
- The role of quality improvement approaches to underpin the design and support of programmes that deliver effective and sustainable change in the most important areas to address safety challenge.
- An appreciation of the different types of safety programmes available to support the implementation of the strategy.

Booking

[Register now](#) to book a place on this event.

Measurement for Improvement



Thursday 3rd December 2020

Online via Teams

9.30 - 11.45am

About the event

An in-depth look at both the theory of Measurement for Improvement and practical analysis techniques to apply in your day-to-day work.

This interactive workshop will enable delegates to understand and create Statistical Process Charts (SPC) charts, have confidence in identifying different types of measurement and when to use them, interpretation & analysis of data plus much more.

What will you learn at this event?

- Ability to understand the importance and benefits of measurement for improvement.
- Ability to define measures for a specific project.
- How to access the right data.
- How to interpret the data and communicate the story.

Booking

[Register now](#) to book a place on this event.

Personalised Care



Wednesday 3rd February 2021

Online via Teams

9.30 - 11.45am

About the event

The components of personalised care, include shared decision-making and self-management support to meet national policy and strategy. This event will help people to understand the need for change in current practice, consider the benefits and challenges of practising person centred care and the tools and resources to implement it.

What will you learn at this event?

- What personalised care is.
- The benefits of personalised care.
- The challenges to undertaking consistent personalised care in practice.
- The ethical, legal and cultural drivers for personalised care.
- The tools, techniques and resources that support personalised care.
- What opportunities exist for personalised care in the delegates own practice.

Booking

[Register now](#) to book a place on this event.

Developing a system & culture of Quality Improvement

Wednesday 3rd March 2021



Online via Teams

9.30 - 11.45am

About the event

All health care organisations are required to improve the quality of care as assessed by CQC. Many other types of organisations across the public sector are also looking at how they can improve the way they work.

It is recognised that the dosing formula and training initiatives do not, in themselves, guarantee sustained improvements in culture or care. It requires executive leaders and managers as well as clinical leaders to consistently adopt a coaching for improvement style and for organisational conditions to be created to help staff at all levels to embed changed behaviours into their everyday practice.

What will you learn at this event?

- What is the case for improvement?
- What are the national drivers for this?
- How do you ensure that quality improvement is built and sustained within an organisation or system?
- High level introduction to the Sense of Urgency Sense of Hope Framework - five interdependent domains that need to be tackled to build a sustainable system and culture of continuous improvement.

Booking

[Register now](#) to book a place on this event.