



Improve the Outcome

Professional Investigations in the NHS



Core skills training services for underpinning any investigation or enquiry

The diverse nature of investigations in the NHS has expanded considerably in recent years. A recent survey undertaken by MIAA across our clients highlighted how these investigations can range from significant enquiries into clinical matters relating to patient safety concerns, 'never events' and other assorted serious incidents, to non-clinical matters such as policy breaches, assorted disciplinary, performance or capability matters, as well as into fraud, corruption or security investigations and beyond.

The drivers for this increased investigations activity are diverse, ranging from more effective reporting mechanisms to increased regulatory and legislative requirements to raise and respond to all manner of concerns across the NHS, be they clinical or non-clinical in nature.

Ensuring all investigations are delivered professionally, thoroughly and impartially to a consistently high standard is paramount. Failure to investigate adequately and obtain all relevant and available evidence will inevitably lead to flawed analysis and conclusions.

