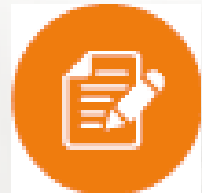




Improve the Outcome

## Clinical Coding Services



High quality clinical coding and data quality is at the heart of any healthcare system. It supports excellence in patient care and safety as well as financial management through tariff based payments and intelligent commissioning through accurate epidemiology data.

Providing a full range of open and on-site training courses to clients across the country, our Clinical Coding Solutions & Assurance service works independently and with peers to develop and deliver the highest quality training to meet the needs of their clients.

Our trainers are highly experienced, having delivered over 750 courses, fully Terminology & Classifications Delivery Service (TCDS) qualified and use TCDS, self and jointly produced materials to support delivery; from core Clinical Coding Standards and Standards Refresher Courses to specialty and bespoke training.

We also provide a range of coding audit solutions; from core Data Security & Protection Toolkit based audits to more structured reviews spanning coders and specialties or based on specific issues or concerns such as the quality of the coding in determining the mortality ratio scores (SHMI, HSMR) and the depth of co-morbidity coding.



## The Academy Advantage

“

The clinical coding training hosted by MIAA is top notch. The tutors are highly professional and make the sessions enjoyable as well as being informative..”

Michael Jones

”

### Training

From Standards and Refresher courses through to specialist workshops our experienced trainers, all of whom are fully qualified and accredited by the Terminology & Classifications Delivery Service, are able to tailor their delivery to meet the needs of attendees.

We operate open courses from our Liverpool training facility but also deliver to cross-community groups and individual organisations further afield.

Our core schedule covers the full range of workshops from Standards and Refresher to specialist workshops including:-

- Circulatory & vascular;
- Neoplasm;
- Obstetric & perinatal;
- Trauma & orthopaedics;
- Nephrology & urology;
- NCCQ exam preparation/revision

In addition we have developed bespoke workshops for a range of organisations and professional groups including a specialist anatomy and physiology session, coding for

non-coders and sessions for junior doctors.

### Coding audit

Both clinical coding and general data quality audits can be tailored to meet your requirements ranging from a review of processes (including data collection, coverage and training) to analysis of outputs for accuracy, completeness and validity.

These can be designed for acute, community and mental health provider services and for commissioners of healthcare and will assist in complying with Data Security & Protection Toolkit requirements as well as assuring the accuracy of the National Tariff Payment System, performance and epidemiology data.

### Professional development opportunities

Professional development with MIAA provides qualified trainers with an opportunity to deliver training on a more regular basis across the full range of courses and provides a supportive environment for developing delivery skills.

All trainers will be supported by the Clinical Coding Solutions & Assurance team to develop their delivery skills and can assist in developing training materials.

There is also the opportunity to join a network of trainers to offer support, share best practice, jointly develop and support with the delivery of training materials to other organisations.

### Contact

With highly qualified, experienced and committed coding trainers and auditors, we are able to provide solutions tailored to your individual, organisational or community needs. To explore how we can help you improve your outcomes please contact us.

#### Gary Bagley

Head of Clinical Coding Solutions & Assurance

0151 285 4522

gary.bagley@miaa.nhs.uk



Improve the Outcome

Mersey Internal Audit Agency

Regatta Place, Brunswick Business Park,  
Summers Road, Liverpool  
L3 4BL

0151 285 4500

miaa.admin@miaa.nhs.uk

www.miaa.nhs.uk