MIAA COVID-19 INFORMATION HUB

To help our clients deal with the many practical and unprecedented challenges we are all facing, we have created a COVID-19 hub for governance, fraud and cyber security advice and guidance around the current global health pandemic. Please contact us if you would like to discuss how MIAA may be able to support you and your organisation.

Operating Statement
As a valued NHS asset MIAA wants to be able to support the service in anyway it can during this difficult period. This briefing note outlines the many ways that MIAA can provide assistance.

Governance

Governance in the context of COVID-19 (Trusts and FTs)
MIAA have developed this document to support our Trust and Foundation Trust clients in reviewing their governance arrangements in this unprecedented situation. This tool is structured around the aspects of governance outlined in the adjacent diagram: Governance Considerations: COVID-19.

Governance in the context of COVID-19 (CCGs)
MIAA have developed this document to support our CCG clients in reviewing their governance arrangements in this unprecedented situation. This tool is structured around the aspects of governance outlined in the adjacent diagram: Governance Considerations: COVID-19.

COVID-19 – Financial Governance (Trusts and FTs)
A number of publications have been issued over recent weeks including NHSE/I guidance and HfMA briefings to support organisation's responses to Coronavirus (COVID-19).

We have subsequently developed this more detailed document focusing on financial governance to assist with the assessment of these specific arrangements.

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Cybersecurity & Fraud

Briefing Note 1 - Protecting NHS Funds during the Coronavirus crisis
During this period of national emergency MIAA's anti-fraud team has seen an unprecedented level of scams and frauds being targeted at both NHS organisations and its workers, as well as against wider society. This briefing outlines the risks for awareness and fraud prevention.

Fraud Alert – Coronavirus Email scams
Healthcare professionals are warned that they are being targeted by cybercriminal gangs with phishing emails about coronavirus.

Information Alert 1
The first of a special alert series related to the COVID-19 emergency. Contents include; COVID-19 'home testing' scam, Fake alerts from the Centers for Disease Control and Prevention (CDC) and fake companies offering medical supplies and equipment for sale.

Information Alert 2
Contents include; Government text message scam, 'Helping hand' door step scam, ransomware threat, Supplies theft, HR and payroll bank mandate fraud incidents, Agreement of Balances code email scam and fraud targeting via social media.

Information Alert 3
Contents include; Illegal/fake COVID-19 tests, COVID-19 phishing emails, think twice before taking a quiz on social media, gifts, donations and fundraising, tax scam targeting health worker returning to NHS and working elsewhere whilst off sick, or self-isolating.

Briefing Note 2 - COVID-19 Fraud Threats & Advice
Second briefing includes; Personal solicitation of gifts & online fundraising campaigns, working while sick fraud, current scams & cyber frauds, NHS Counter Fraud Authority Guidance, Covid-19 financial support schemes

We have subsequently developed this more detailed document focusing on financial governance to assist with the assessment of these specific arrangements.

COVID-19 – Human Resources Governance (Trusts and FTs)

We have developed this more detailed document focusing on HR governance for Trusts & Foundation Trusts. This resource focuses on workforce issues that are likely to arise during the pandemic and provides organisations with an additional resource to supplement their local and organisational plans. A number of areas will come under increasing pressure during the pandemic which will have an impact on workforce arrangements.

Risk Management – Adapting and Responding to COVID-19

The Assurance Framework is a key piece of evidence to support organisations in reaching conclusions on the effectiveness of internal control systems and determining and managing the extent of their strategic risks. The response to the COVID-19 emergency situation requires NHS organisations to operate in a different way to 'business as usual' practice. In the current emergency situation and during recovery maintaining robust risk management processes is fundamental to organisational success. In this document we have listed key areas for organisations to consider as they review and adapt their risk management and assurance framework processes.

COVID-19 – Donations, Gifts, Hospitality and Fundraising

The fantastic work that has, and continues to be delivered across the NHS to deal with the Coronavirus pandemic has seen a massive surge in public support and appreciation. This has led to NHS organisations seeing a significant increase in the form of gifts and hospitality for their front line staff.

There is still a requirements to ensure that the reputation of the organisation is not damaged through the receipt (or provision) of inappropriate gifts and hospitality. MIAA has developed this checklist document to support our clients in reviewing their interim gifts and hospitality arrangements during this unprecedented situation.

Covid Governance (joint briefing)

This briefing summarises what our clients have told us they are doing around strategic governance, financial governance and fraud in response to COVID-19 as well as outlining areas for consideration and good practice. This has been undertaken in conjunction with 360 Assurance and Audit Yorkshire.

- counter fraud measures toolkit, How local anti-fraud specialists help the NHSCFA, MIAA Covid-19 advice & guidance.

Information Alert 4

The fourth of our special alert series related to the COVID19 emergency contents include; Fake COVID-19 Tracking Apps, COVID-19 Testing, Theft of Patient Property, Phishing, Smishing and Vishing.

Information Alert 5

In this issue; COVID-19 Testing *UPDATE*, avoiding NHS Test and Trace scams, National Shielding Helpline concerns about possible scam telephone calls, Police impersonation scam and alerts about the latest SMISHING (Text Based Scams) targeting NHS Charities Together and cervical screening plus a free e-learning resource to help you to stay safe online.

Information Alert 6

In this issue; NHS Tracing App, Google Scamspotter website, Key NHS-targeted frauds reported during the COVID-19 Emergency including Testing Scams, HR and payroll bank mandate fraud incidents, Fake companies offering medical supplies and equipment for sale, Emerging Phishing Scams including MS365 , Ransomware, Health and Safety Executive (HSE) Violations Emails and Spoofed Websites

[COVID-19 – Governance - Procurement](#)
This is the latest in MIAA's COVID-19 briefing series, supporting our clients in reviewing their governance arrangements in this unprecedented situation. The detailed checklist on the pages that follow, provides a framework against which to assess procurement governance arrangements in place for the organisation. This checklist makes the assumption, that the principles of managing public money remain and key controls are in place.

[Key governance considerations for Audit Committee Chairs as NHS organisations move to Covid-19 recovery and monitoring phase](#)
These questions bring together the thoughts of a wide range of NHS Trust and CCG Audit Committee Chairs from MIAA's webinars over the last few months.

[COVID-19 – Data Protection Checklist](#)
We have developed the following Data Protection Checklist to reflect various guidance issued by the Information Commissioner and NHS Digital (NHSX), to help you consider the changes you are making/have made to your data processing activities during the outbreak.