



MIAA Solutions

**Enhancing Project Delivery
through Project Management
Office Services**

Independent Insight, lasting Impact

MIAA Solutions is an NHS-hosted, not-for-profit consultancy. For over 35 years, we've helped organisations protect public funds, strengthen governance, and deliver better outcomes.

MIAA support more than 60 organisations — from the NHS to local authorities, police and fire services, central government bodies, and charities.

We bring in-depth understanding of the complex environments that characterise public service organisations. Everything we do is grounded in public value — delivering practical, evidence-based solutions that improve services and strengthen resilience.

We offer UK-wide support. Our commitment to customer focus, ensures a personal and tailored approach to adding value where it matters most for our clients.

Operating in partnership with clients, we provide external insight to address current and future challenges together, providing a cost-effective alternative to commercial consultancies.

By taking a personalised approach we can shape our services to the specific needs of each client.

We combine an experienced internal core team with a pool of over 100 associate subject matter experts.

This agile model enables a skill mix that blends expertise and experience, delivering the bespoke outcomes required by each client. We deliver a fully integrated support system tailored to meet your unique needs.

Contact our team for an informal conversation about our support offers.

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Enhancing Project Delivery through Project Management Office (PMO) Services

MIAA's Project Management Team delivers a comprehensive suite of services designed to elevate project delivery and business performance. With expert knowledge, diverse skill sets, and adaptable, integrated systems, we tailor our support to meet the unique needs of each organisation. Our goal is to embed excellence in project management practices and drive strategic outcomes.

How we can support you

MIAA's PMO services span the full lifecycle of project management, offering both foundational and advanced support:

- **Design and Implementation**
Establishing PMOs from the ground up, including defining structure, roles, and responsibilities.
- **Operational Support**
Providing ongoing assistance to ensure PMOs function effectively and deliver value.
- **Enhancement**
Continuously improving PMO processes to boost efficiency and effectiveness.
- **On-Demand Project Management**
Supplying expert resources and support as needed to meet dynamic project demands.
- **Flexible Solutions**
Customising services to address specific organisational needs such as Transport Reviews, Procurement Support, and EPR Services.
- **Improvement Plans**
Developing and executing strategies to strengthen project management capabilities, including support for CIP Reviews.

- **Methodologies and Standards**
Creating and maintaining consistent project management frameworks to support maturity and scalability.
- **Governance and Reporting**
Implementing structured frameworks to ensure transparency, accountability, and consistency across initiatives.

The value we deliver

Our PMO services deliver measurable benefits across several key areas:

- **Strategic Alignment**
Ensuring all projects support organisational goals and prioritise initiatives with the highest business value.
- **Governance & Oversight**
Providing structured monitoring, risk management, and accountability through robust reporting and compliance mechanisms.
- **Standardisation and Best Practices**
Promoting consistent methodologies and processes to enhance quality, predictability, and efficiency.
- **Resource and Portfolio Management**
Optimising resource allocation and portfolio oversight to maximise return on investment.

Direct Project Management Support

MIAA's Project Management Support Service offers hands-on, daily assistance to client teams, including Senior Programme Managers, Project Managers, and Programme Directors.

Direct Project Management Support

Our support includes:

- Coordination across multiple workstreams
- Administration of reporting and governance meetings
- Stakeholder analysis and engagement
- Maintenance of project documentation and progress tracking
- Benefit Realisation and dashboard development
- Business Intelligence (BI) support and workshop facilitation
- Risk and action log management
- Ensuring alignment with timelines and budgets

Contact us

MIAA's Project Management Team is a trusted partner in delivering high-impact project outcomes. Through tailored PMO services and direct support, we help organisations achieve strategic alignment, operational excellence, and sustainable improvement.

Contact us to find out how we can support your organisation.

Our clients say

"Excellent engagement with all stakeholders. The team got to grips quickly with a complex service issue and effectively navigated the local politics."

"The support provided was first class, both in terms of the quality and quantity of support offered, and in the way it was delivered."

"We very much value the system approach that MIAA can bring and the value added of highlighting best practice from elsewhere."

"Brilliant facilitation of workshop event."

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