

MIAA Investigations Team

Formation of the MIAA Investigations Team

With 35 years' experience MIAA has played a pivotal role in supporting organisational change, integration, system collaboration and transformation.

MIAA is continually seeking to review the services provided to its clients to identify opportunities for development and enhancement to our service offering.

MIAA has a large team of dedicated and highly experienced anti-fraud specialists and accredited investigators, drawn from a variety of backgrounds, and we have a very successful track record in not only preventing fraud from occurring but also in prosecuting offenders in the courts.

In the context of anti-fraud services, we have seen an increasing number of fraud referrals in recent years (over 800 since 2021/22). The current pressures facing the criminal justice system and the higher profile placed on the conduct of investigations following the recent inquiry into the Post Office Horizon scandal represents an increasing risk to both clients / and MIAA.

In order to address this identified risk MIAA has taken the decision to separate the proactive (anti-fraud plan work) and reactive (investigation work) undertaken by Anti-Fraud Specialists to create, from the 1st April 2025, a dedicated investigations team.

The decision to introduce an Investigations Team has been made to:

- Provide a streamlined and focussed investigation service providing value for money for our clients.
- Ensure consistency when reviewing and investigating allegations of fraudulent activity.
- Ensure that investigations are conducted in a timely manner from when they are received, from whatever source.

Your nominated Anti-Fraud Specialist will remain as your organisation's key point of contact and will liaise with members of the investigation team, however, you or colleagues may also be contacted directly by one of the investigation team as part of their enquires.

For more information contact:

Claire Smallman

Head of Investigations

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Meet the Investigations Team

The investigations team will comprise of the following members of staff:

Claire Smallman – Head of Investigations

Claire is an accredited Counter Fraud Specialist and has been involved in the UK anti-fraud, bribery, and corruption arena for over 25 years with extensive cross sector experience. Since 2008, that work has also included undertaking the full range of counter fraud activities across the NHS.



As Head of Investigations, Claire is responsible for overseeing all MIAA Client investigations and managing the Investigations Team to ensure that all investigations are handled, efficiently, professionally ensuring compliance with the legal requirements.

Paul McGrath - Anti-Fraud Manager

Paul is an accredited Counter Fraud Specialist, he has investigated fraud for over 20 years, within Local Authority, the Department for Work and Pensions and the NHS.



Paul has a sound operational knowledge of fraud legislation and investigations, evidence gathering techniques and is responsible for planning, preparing, and managing his own varied criminal caseload, working with external partners such as Immigration, the Crown Prosecution Service and the Police.

In his role as Anti-Fraud Manager, Paul provides investigation support to MIAA's team of Anti-Fraud Specialists advice as well as quality assuring the investigation work to ensure compliance with legal requirements.

Sarah Bailey – Anti-Fraud Specialist

Sarah is an accredited Counter Fraud Specialist and has worked in fraud investigation for eight years.



Sarah's interest in investigations came from a previous role in which she conducted numerous disciplinary investigations for a local authority, so when an opportunity arose to apply for a Fraud Investigator, she applied and was successful. Sarah has since progressed her career, skills, knowledge, and experience at MIAA, working on several different fraud investigations, resulting in positive outcomes for MIAA clients.

As a fraud investigator, Sarah is responsible for preparing case files for the Crown Prosecution Service and conducting investigations in accordance with the relevant legislation, such as Police and Criminal Evidence Act 1984 (PACE) and the Criminal Procedure and Investigations Act 1996 (CPIA).

Phillip Leong – Anti-Fraud Specialist

Phillip is an accredited Counter Fraud Specialist who joined MIAA at the beginning of 2016, having previously worked as a Fraud Investigator for both the Department for Work and Pensions (five years) and the local authority (seven years).



During his time with MIAA, Phillip has acted as the nominated Anti-Fraud Specialist for a number of different clients.

Phillip is experienced in a full range of investigation duties, including investigation planning and preparation, evidence gathering, interviewing under caution, reporting writing and prosecution file preparation. Phillip has attended both Crown Court and regulatory body hearing to give evidence as witness on behalf of MIAA clients.

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