

MIAA Solutions

Grip & Control Case Study

Independent Support and Advice

MIAA Solutions is an NHS-hosted, not-for-profit consultancy. For over 35 years, we've helped organisations protect public funds, strengthen governance, and deliver better outcomes.

MIAA support more than 60 organisations — from the NHS to local authorities, police and fire services, central government bodies, and charities.

We bring an in-depth understanding of the complex environments that characterise public service organisations. Everything we do is grounded in public value — delivering practical, evidence-based solutions that improve services and strengthen resilience.

We offer UK-wide support and tackle complex challenges with expertise. Our commitment to customer focus, ensures a personal and tailored approach to adding value where it matters most for our clients.

Operating in partnership with clients, we provide external insight to address current and future challenges together, providing a cost-effective alternative to commercial consultancies.

By taking a personalised approach we can shape our services to the specific needs of each client.

We combine an experienced internal core team with a pool of over 100 associate subject matter experts.

This agile model enables a skill mix that blends expertise and experience, delivering the bespoke outcomes required by each client. We deliver a fully integrated support system tailored to meet your unique needs.

Contact our team for an informal conversation about our support offers.

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The Challenge

Financially successful organisations are underpinned by strong financial governance which is, in turn, complemented by robust expenditure controls. Given ongoing increased financial scrutiny within the NHS, organisations are under pressure to assure their Boards and the wider regulatory system, that effective controls are in place.

East Cheshire NHS Hospital Trust addressed this stakeholder requirement by commissioning MIAA Solutions to complete a review of existing financial controls with a particular focus on opportunities to enhance financial grip and control.

The Outcomes

MIAA presented the findings to the Director of Finance and Deputy Director of Finance, with a summarised view of two areas where there are opportunities to gain additional grip and control of processes, plus a detailed report of the findings in all areas included in the review process.

The report enabled senior managers to gain assurance from the areas with good grip and control and address the areas where improvements are possible.

The Approach

A report was compiled from the operational findings and presented to the Director of Finance.

Where controls were working well, the report was able to offer assurance to stakeholders and where opportunities for enhanced 'grip and control' were identified, possible solutions were discussed within the report.

The MIAA team received feedback on the commission which highlights the value of this review and the excellent service MIAA Solutions provide:

"By engaging MIAA it gave the Trust an unbiased view of the Trust's current position. The MIAA team were extremely efficient and professional. The team delivered exactly what was discussed and the timelines agreed".

Director of Finance, Estates and Planning at East Cheshire Trust.

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